

GUIDELINES FOR SUCCESS IN 2017 ACO QUALITY REPORTING

What makes an Accountable Care Organization successful?



Great Communication Systems

An investment in communication tools that provide access to medical records and updates on measures for shared savings with provider teams pays off.







Provider Participation

Providers who see the value in improving their processes are more likely to take the steps necessary to close gaps.



Proactive Monitoring

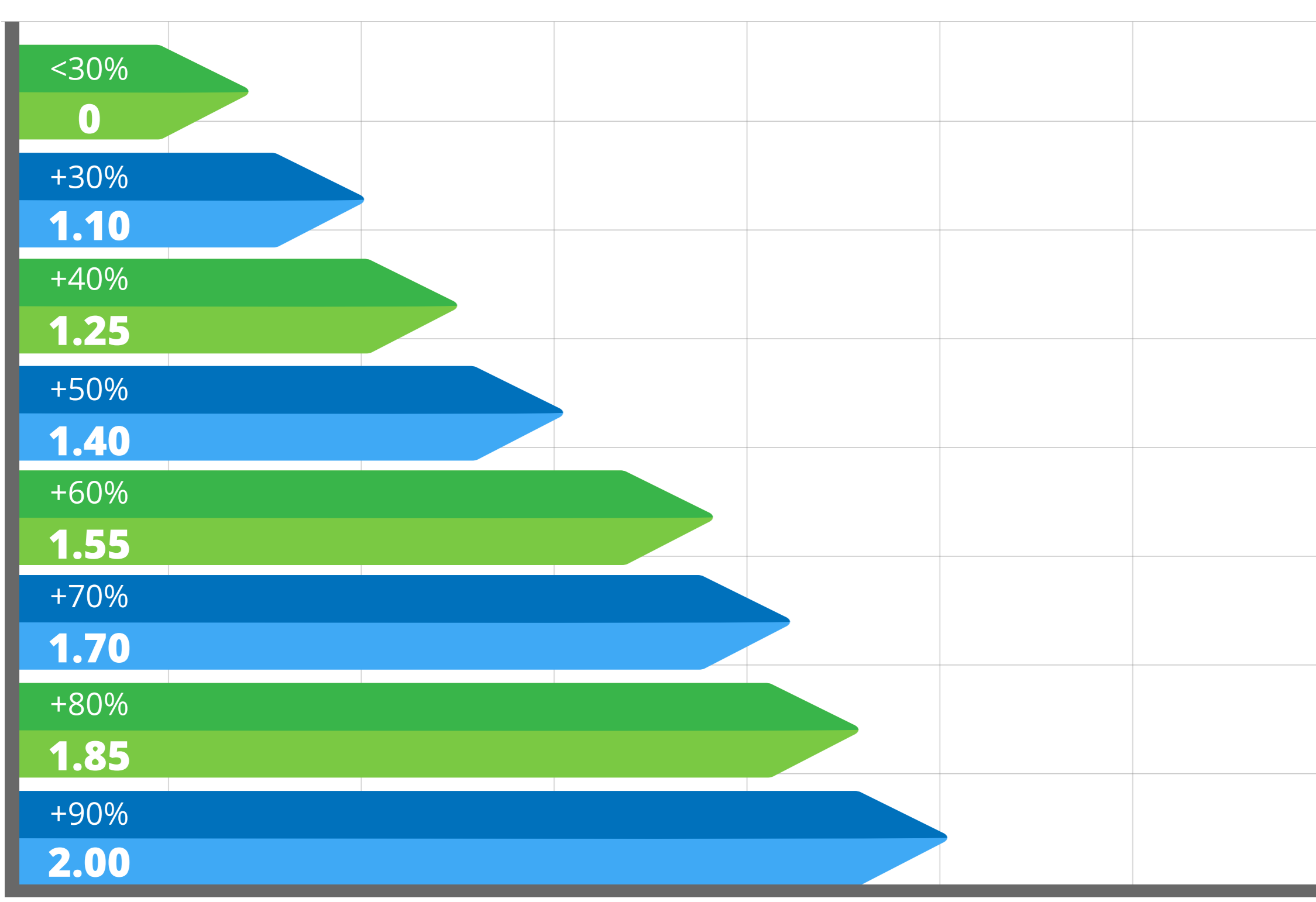
ACOs that proactively monitor themselves prior to the close of the season have the benefit of knowing where gaps are and addressing them early.

Domain	Number of Individual Measures	Total Measures for Scoring Purposes	Total Possible Points	Domain Weight
 Patient/Caregiver Experience	8	8 individual survey module measures	16	25%
 Care Coordinator/Patient Safety	10	10 measures, the Electronic Health Record measure is double-weighted (4 points)	22	25%
 Preventive Health	9	9 measures	18	25%
 At-Risk Population	7	5 individual measures and a 2-component diabetes composite measure	12	25%
Total	34	33	68	100%

QUALITY POINTS

Increase your ACO performance level for higher quality points.

Quality points per percentile benchmarks



MEASURES REQUIRING MEDICAL RECORD REVIEW

- ACO 39 Documentation of current medication in the medical record
- ACO 13 Falls: Screening for future fall risk
- ACO 14 Influenza immunization
- ACO 15 Pneumonia vaccine for older adults
- ACO 16 BMI screening and follow up
- ACO 17 Tobacco use screening and cessation intervention
- ACO 18 Screening for depression and follow-up plan of care
- ACO 19 Colorectal cancer screening
- ACO 20 Breast cancer screening
- ACO 21 Screening for high blood pressure and follow up documented
- ACO 42 Statin therapy for the prevention of cardiovascular disease (NEW)
- ACO 40 Depression remission at twelve months
- ACO 27 Hemoglobin A1C poor control
- ACO 41 Diabetes - Eye exam
- ACO 28 Hypertension (HTN): Controlling high blood pressure
- ACO 30 IVD: Use of aspirin or another antithrombotic
- ACO 31 Heart failure (HF): Beta blocker therapy for LSVd
- ACO 33 CAD: Angiotensin - ACE/ARB therapy for patients with CAD and Diabetes or LVEF<40

Notation: ACO 27 and 41 is a composite measure. You must score on both to count as positive.

CAD EQUATION

of patients consecutively reported as met for the measure

of patients consecutively reported*

*Eligible denominator minus the denominator exceptions

Sample calculation for CAD:
b=CAD not active, b2=No LVEF < 40, b3=DM

Best Practices for

ACO MEDICAL RECORD REVIEW

01

> Be sure to understand the supporting documentation provided by GPRO.

02

> Use the supporting documentation literally, making sure to note things like "active diagnosis" or diagnosis "anytime in history."

03

> Knowing what constitutes follow-up plan of care in many measures is imperative, unlike HEDIS® measures.

04

> Understanding your provider trends and where to get your best return on investment for improvement with providers is key to success.

05

> Reviewers can only abstract what providers document.

